

Harris-Montgomery Counties Municipal Utility District No. 386
Water Restrictions Update #4
August 22, 2016

STAGE 1 WATER RESTRICTIONS Now in Effect as of August 22, 2016

STAGE 2 WATER RESTRICTIONS Lifted

Dear Customer,

Harris-Montgomery Counties Municipal Utility District No. 386 (the “District”) has lifted Stage 2 and triggered Stage 1 of its Drought Contingency and High Water Demand Plan for the Harris County portion of the District. This includes Customers in the Harris County portion of the District that includes Creekside Park and Carlton Woods at Creekside. **The following limitations are Voluntary.**

Please consider limiting Irrigation to a maximum of two days per week as follows:

Residents with an **Even** Numbered Address may irrigate from 7:00 p.m. on Sundays until 3:00 a.m. on Mondays; and from 7:00 p.m. on Wednesdays until 3:00 a.m. on Thursdays.

Residents with an **Odd** Numbered Address may irrigate from 7:00 p.m. on Saturdays until 3:00 a.m. on Sundays; and from 7:00 p.m. on Tuesdays until 3:00 a.m. on Wednesdays.

Non-Residential Customers may irrigate from 7:00 p.m. on Mondays until 3:00 a.m. on Tuesdays; and from 7:00 p.m. on Thursdays until 3:00 a.m. on Fridays.

The District’s Stage 2 water restrictions are similar to the other Woodland’s MUDs Defined Irrigation Plan (DIP) which mandates a limited **YEAR-ROUND** irrigation schedule of twice per week.

Both the District and HC387 agreed to remain on Stage 2 water restrictions until Phase I of Water Plant 3 was operational. That water plant is now online. It provides additional water well and ground storage tank capacity. As planned, the design of Phase II of Water Plant 3 is underway and will include even more water well and ground storage tank capacity.

Initially, Stage 3 was implemented due to the loss of Water Plant 2 and a well motor at Water Plant 1 over Memorial weekend. Once repairs were made, the District and HC387 lifted Stage 3 and implemented Stage 2 Water Restrictions. By mid-June, concern regarding increased demand during the morning “peak demand” times and the forecasted hotter and drier weather factored into the decision by both the District and HC387 to remain on Stage 2 until Phase I of Water Plant 3 was online.

The existing water supply and storage facilities were designed in accordance with the Texas Commission on Environmental Quality (TCEQ) standards and are adequate for the District overall. **HOW and WHEN** the water is being used for irrigation in the early morning hours, not the quantity, has been the challenge. This “Peak Demand” in the early morning hours was the

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reason Stage 2 Water Restrictions were implemented last August and is partly the reason why Stage 2 has been in effect this June and July. The District and HC387 will continue to monitor “Peak Demand” during the remainder of the summer.

The District and HC387 have discussed how to alleviate this issue and are faced with:

- 1) Instituting additional controls similar to the **YEAR-ROUND** irrigation schedule of twice per week that is in effect in the other Woodlands MUDs;

OR

- 2) Adding additional “unplanned” water production and storage facilities with capacity to provide District customer’s with additional water for irrigation during peak demand times. To do so, could cost District customers an estimated \$15 million to construct plus annual operation and maintenance costs. However, over time, as the District and it’s customer’s landscaping becomes more established, Peak Demand will likely decrease and those additional water supply and storage facilities will likely be unnecessary.

Please share this information with your neighbors and encourage them to adjust their irrigation systems accordingly and to register to receive priority alerts at <http://www.municipaldistrictservices.com/notices.html>.

In the Harris County portion of Harris-Montgomery Counties MUD 386 (the District), the District and Harris County MUD 387 (HC387) collectively determine if water restrictions are implemented. HC387-provides wholesale water and sewer services to the District. The District bills its retail customers (residents, businesses, the Township, etc.) that use the water and sewer services. This structure is similar to the other Woodlands MUDs located north of Spring Creek which purchase similar wholesale services from the San Jacinto River Authority (SJRA), and the retail customers are billed by their MUD through the Woodlands Joint Powers Agency. The District’s Montgomery County portion (May Valley) is also provided wholesale water and sewer services by the SJRA and the District bills its retail customers in that area.

We appreciate your water conservation efforts and look forward to providing additional information in the near future.

Board of Directors
Harris-Montgomery Counties Municipal Utility District No. 386

Harris-Montgomery Counties Municipal Utility District No. 386 Board of Directors meetings are open to the public. Regular meetings are scheduled on the fourth Thursday of each month at 2:00 p.m. at Lone Star College located at 8747 West Harmony Trail.

Water and Sewer Services: Contact the District’s water and wastewater operations company, Municipal District Services: 24 hour service--281-290-6503; Billing & Customer Care--281-290-6507